The result of satisfaction survey of the accessibility of the materialtechnical base of the Administration and support staff

#### 1. Introduction

Aim of the student and staff satisfaction survey regarding to material-technica resources was to assess satisfaction of administrative staff and students by material-technical base. 54% of students took part into the survey. On average 72,57% expressed full satisfaction with material-technical base. 51% of administrative staff participated into the survey. 94% revealed full satisfaction with material-technical base.

# 2. Design of the survey

## 2.1 Method of survey

Quantitative research method of survey was used for study. The reason for selecting quantitative research method was that it was necessary to get statistically reliable information Quantitative research was conducted through google forms.

## 2.2 Design of selection

Target segment of survey was students from all academic program of the Teaching University

#### 3. Results of Survey

The rotational indicator below reflects the number of interviewed students who expressed full satisfaction with:

Learning resources/ books/internet recourses -79%

Technical learning equipment/ learning materials -73%

Sanitary norms -84%

Safety rules -72%

Heating of Institution -69%

Doctor of University -48%

The rotational indicator below reflects the number of interviewed administrative staff who expressed full satisfaction with:

Learning resources/ books/internet recourses -96%

Technical learning equipment/ learning materials -100%

Learning environment for students with special needs and disabilities – 68%

Sanitary norms -97%

Safety rules -97%

Heating of Institution -100%

Doctor of University -100%